



### **Grievance Redressal Mechanism**

In the event of disputes, differences, claims and questions whatsoever arising from (i) the Agreement between the Client and the Portfolio Manager and (ii) the services to be rendered by the Portfolio Manager (iii) Reporting that the Portfolio Manager has agreed to provide, then the Client shall write by email to our Compliance Officer, Arvind Kumar Patwa ([arvind@2point2capital.com](mailto:arvind@2point2capital.com)).

In the event the client is not satisfied with the response provided by the Compliance Officer, he/she may approach SEBI to address complaints against the Portfolio Managers, registered with it. The complaint has to be filed in SEBI SCORES at <https://scores.sebi.gov.in/>

alternatively, the client can directly initiate dispute resolution through the Online Dispute Resolution Portal (ODR) at <https://smartodr.in/login> if the grievance lodged with the Portfolio Manager is not satisfactorily resolved or at any stage of the subsequent escalations mentioned above.

[Link to the ODR circular](#)